

Study Group Participant Name: _____

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1. Which of the following is a limitation of the Business Cases technique?
 - a) Frequently not updated once funding for the initiative is secured
 - b) Provides a detailed analysis of costs and benefits
 - c) Requires special expertise to practice
 - d) Provides guidance for ongoing decision making throughout the initiative

2. In the Information Technology perspective, how can changes to IT increase value?
 - a) Decreasing wasted effort
 - b) Increasing strategic alignment
 - c) Repairing problems
 - d) All of the above

3. In the Business Intelligence perspective's impact on the Strategy Analysis knowledge area, the business analyst can add value by:
 - a) Exploring and evaluating opportunities for additional value that are enabled by a BI solution
 - b) Avoiding waste
 - c) Reducing Complexity of Interfaces
 - d) Performing gap analysis between existing data and possible data outcomes from a BI solution

4. Which technique uses a fishbone diagram to identify and organize possible causes of a problem?
 - a) Sequence Diagrams
 - b) Business Model Canvas
 - c) Root Cause Analysis
 - d) Decision Analysis

5. Which of the following is not a variation of a data model?
 - a) Conceptual Data Model
 - b) Contextual Data Model
 - c) Logical Data Model
 - d) Physical Data Model

6. Billy the BA is working on an engagement in the healthcare sector. He is using a BA technique that bringing together a representative group of stakeholders to collaborate on achieving a common goal. The goal is to reduce patient wait times in the emergency room. He has brought together representatives from Finance, HR, emergency doctors and emergency room nurses to talk about the current problems, patient intake processes and how to reduce patient wait times. He has a scribe to help him record the elicitation results. The scribe is also playing time-keeper. What technique is described here?

- a) Focus Group
 - b) Interview
 - c) Collaborative Games
 - d) Workshops
7. Which of the following assumptions are made in an agile environment?
- a) Changing requirements are welcome
 - b) Agile initiatives have fully engaged customers and empowered SMEs
 - c) Ideally, team membership is constant and members are not continually being moved to other teams
 - d) All of the above
8. “As a customer service agent at a retail store, Bobby needs to be able to refund customers for items that they are returning. Refunds need to be issued in the same method in which the item was paid. For example, if the customer paid for the item by credit card, Bobby needs to be able to issue a credit against the same credit card.” This is an example of which technique?
- a) User Story
 - b) Use Case
 - c) Decision Modelling
 - d) Functional Decomposition
9. Suppose an interviewer does not have a predetermined format of questions or order of questions. What type of interview is being used in this elicitation technique?
- a) Structured Interview
 - b) Unstructured Interview
 - c) Ad-hoc Interview
 - d) Brainstorming Interview
10. Estimation is used to support decision making by predicting which of the following attributes?
- a) Cost and effort to pursue a course of action
 - b) Expected solution benefits
 - c) Business performance
 - d) All of the above

Answers:

1a, 2d, 3a, 4c, 5b, 6d, 7d, 8a, 9b, 10d