

Study Group Participant Name: _____

Date: March 16, 2016

Facilitator: Emily Tom, CBAP

1. When Beatrix the BA models requirements for the purchase order component of a solution, he describes the header information that shall be contained in a purchase order (eg. PO#, vendor#, customer name, customer address, PO date). He also describes the line item information that shall be contained on such a purchase order (eg. Item#, product code, product description, quantity, unit price). He states that a purchase line item cannot exist without a purchase order header. Which viewpoint is being applied as part of the requirements architecture?
 - a) Business process models
 - b) Data models and information
 - c) Audit and security
 - d) User interactions

2. Full and prompt disclosure of potential conflicts of interest+is an effectiveness measure of which behavioural characteristic?
 - a) Personal accountability
 - b) Trustworthiness
 - c) Adaptability
 - d) Ethics

3. Ensuring that participants in a discussion correctly understand each other's positions+is an effectiveness measure of which interaction skill?
 - a) Teamwork
 - b) Leadership and Influencing
 - c) Facilitation
 - d) None of the above

4. When ordering a pizza online, the customer can specify the quantity of each size of pizza being ordered, the toppings on each pizza the type of crust, the method of payment and delivery address and time. The online order can be placed from any computer or mobile device with internet access. This is in contrast to the traditional phone ordering method where the customer may be put on hold for long periods of time, waiting for a representative to take their order and pose a risk that the order will be taken incorrectly. If you were to evaluate the solution performance of the online solution, you might identify which of the following as qualitative measures of the solution?
 - a) Cost to the pizza company for each transaction
 - b) Speed to place an order
 - c) Rate of order accuracy
 - d) Level of control that the customer has

5. Which of the following is not an effectiveness measure of Leadership and Influencing?
 - a) Ensuring that participants in a discussion correctly understand each other's positions
 - b) Reduced resistance to necessary changes
 - c) Effective use of collaboration techniques to influence others
 - d) Re-framing issues so alternate perspectives can be understood and accommodated to influence stakeholders towards shared goals.

6. Which of the following is not an example of requirements quality when performing the Verify Requirements task?
 - a) Testable
 - b) Unambiguous
 - c) Repeatable
 - d) Concise

7. When conducting stakeholder impact analysis, the BA needs to consider:
 - a) Functions
 - b) Locations
 - c) Concerns
 - d) All of the above

8. What are the inputs of the Recommend Actions to Increase Solution Value task?
 - a) Solution Limitations and Enterprise Limitations
 - b) Financial Limitations and Enterprise Limitations
 - c) Stakeholder Concerns and Solution Limitations
 - d) Business Analysis Approach and Enterprise Limitations

9. To be considered accurate and reliable, the results of performance measures should be:
 - a) Validated and consistent
 - b) Reproducible and repeatable
 - c) Precise and complete
 - d) Vast and targeted

10. During Solution Evaluation, if a BA is evaluating how a solution or solution component is fulfilling the need, the BA is addressing which BA Core Concept:
 - a) Change
 - b) Need
 - c) Solution
 - d) Stakeholder

Answers:

1b, 2d, 3c, 4d, 5a, 6c, 7d, 8a, 9b, 10b