ECBA® / CBAP® / CCBA® Study Group

Pop Quiz – BABOK® v3, Chapter 8 and 9

Study Group Participant Name: _____

Date: December 20, 2016

Facilitator: Emily Tom, CBAP

1. "Full and prompt disclosure of potential conflicts of interest" is an effectiveness measure of which behavioural characteristic?
a) Personal accountability
b) Trustworthiness
c) Adaptability
d) **Ethics

2. "Ensuring that participants in a discussion correctly understand each other's positions" is an effectiveness measure of which interaction skill?
a) Teamwork
b) Leadership and Influencing
c) **Facilitation
d) None of the above

3. Ashley and Terry are looking to buy a tiny house in a rural area. Ashley is concerned about the upfront cost of the home, maintenance costs and the costs of adding upgrades such as new eco-friendly flooring, and solar panels on the roof. Terry acceptance criteria focus around the eco-friendliness and energy efficiency of the house. While shopping for a house, they narrowed down their choices to three options: 1) an affordable fixer-upper in a sunny location, 2) a home that has most of the comfort and efficiency features they want but is $3000 over budget and 3) a home that already has eco-friendly flooring and solar panels but would cost extra to expand its size. Ashley and Terry are trying to be objective in making their choice. What is a possible way that they can measure solution performance?
a) Find ideas for how they could re-decorate the home
b) Bring Rufus, their puppy to see how he enjoys the three homes
c) Determine how big of a mortgage they would need
d) **Rate each home on a scale of how well each meets their criteria for cost, energy efficiency and eco-friendliness

4. Which of the following is not an effectiveness measure of Leadership and Influencing?
a) ** Ensuring that participants in a discussion correctly understand each other's positions
b) Reduced resistance to necessary changes
c) Effective use of collaboration techniques to influence others
d) Re-framing issues so alternate perspectives can be understood and accommodated to influence stakeholders towards shared goals.

5. What are the inputs of the Recommend Actions to Increase Solution Value task?
a) **Solution Limitations and Enterprise Limitations

b) Financial Limitations and Enterprise Limitations
c) Stakeholder Concerns and Solution Limitations
d) Business Analysis Approach and Enterprise Limitations

6. Greg and Kerry are on a team that is developing an automated testing tool that will be used for end-to-end regression testing of a web-based application every time there is a new release of the application. Evan is a BA on the project and wants to produce screenshots of the tool for the various data combinations that will trigger email notifications. Although the project is not currently in a testing phase, Evan asks Greg and Kerry to run the automated testing tool in order to set up the records in the system with the different data combinations. This saves a significant amount of time for the project and ensures consistency of data quality of the records produced. The automated testing tool was re-purposed to solve a problem of resource time and availability. Evan demonstrated which competency:
a) Learning
b) Conceptual Thinking
c) **Creative Thinking
d) Visual Thinking

7. To be considered accurate and reliable, the results of performance measures should be:
a) Validated and consistent
b) **Reproducible and repeatable
c) Precise and complete
d) Vast and targeted

8. During Solution Evaluation, if a BA is evaluating how a solution or solution component is fulfilling the need, the BA is addressing which BA Core Concept:
a) Change
b) **Need
c) Solution
d) Stakeholder

9. Rosie is conducting a requirements workshop. She invited stakeholders from various groups of the organization. Unfortunately, the workshop is going off the rails. Jerry is trying to talk over the others in the room, but he can't get any time to speak. Susan has a strong personality is getting a lot of time to speak. Rosie is in agreement with everything Susan says. Diane has big visions about what the solution will be and expresses many of her "wants". Which competency does Rosie need to work on?
a) Leadership and influencing
b) Teamwork
c) Business analysis tools and technology
d) **Facilitation

10. Which of the following is not an example of industry knowledge?
a) Market trends
b) Suppliers of a certain product or service
c) **How to use a word-processing tool
d) Upcoming legislative rules governing how a product or service will be delivered