



IIBA Ottawa-Outaouais Chapter

ECBA™/CBAP®/CCBA® Study Group
January 2018

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Agenda

- Introductions
- Chapter 10 Techniques
- Chapter 11 Perspectives
- Mini Quiz
- Game

Introductions

- Name
- Current projects
- Exam preparation

> **Chapter 10 – Techniques**

- 50 techniques
- The BA must use expert judgment to decide which approaches to use in order to achieve the technique's purpose

- All techniques in the BABOK are described using this structure:
 - Purpose
 - Description
 - Elements
 - Usage Considerations
 - Strengths
 - Limitations

- **Sample Technique: Business Cases**
 - What is a business case and why should this technique be used?
 - Describe how a business case can be used as a technique in the Define Future State task?

- **Sample Technique: Focus Groups**
 - Why should this technique be used?
 - Describe the strengths and limitations of the technique

- **Sample Technique: Collaborative Games**
 - What are some examples of Collaborative Games?
 - What are three steps that are common to typical to collaborative games?

> Chapter 11 – Perspectives

5 Perspectives:

- Agile
- Business Intelligence
- Information Technology
- Business Architecture
- Business Process Management

Each perspective follows a common structure:

- Change Scope
- Business Analysis Scope
- Methodologies, Approaches, and Techniques
- Underlying Competencies
- Impact on Knowledge Areas

[Review the Agile Perspective's structure]

- Pop Quiz
- 5 questions, open-book
- Make note of your answers if you want to grade yourself

- Study group materials are available for download at the Ottawa-Outaouais Chapter website (under Certification → ECBA™ / CBAP® / CCBA® Study Groups)
 - <https://ottawa-outaouais.iiba.org/ecbar-cbar-cbapr-study-groups>

Upcoming Events

– Chapter Meeting: Design Thinking

- **Feb 20th 5:00 – 7:00 p.m.**
- Ottawa Police Association, 141 Catherine St, Ottawa
- Cost: \$11 for IIBA members | \$16 for non-members

– ECBA™/CCBA®/CBAP® Study Group: BABOK® v3 Chapters 1 - 3

- **Feb 27th 5:45 – 7:30 p.m.**
- Ottawa Public Library Main Branch 120 Metcalfe Street, meeting room B125
- Cost: FREE for IIBA members & non-members

– More info is available at: <https://ottawa-outaouais.iiba.org/>



Homework

Prepare 3 questions from above *BABOK® Guide* chapters and submit in advance to:

certification@ottawa-outaouais.iiba.org



Get on the Chapter Mailing List

From the IIBA Ottawa-Outaouais homepage, go to ottawa-outaouais.iiba.org → News → Newsletter Subscription

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Questions? Contact

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