



IIBA Ottawa-Outaouais Chapter

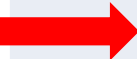
ECBA™/CBAP®/CCBA® Study Group
May 2018

Nancy Beatson, CBAP

2017

Session	Date	Chapters	Topics
✓ 1	Sep 26	1 2 3	<ul style="list-style-type: none"> • Introduction • BA Key Concepts • BA Planning & Monitoring
✓ 2	Oct 24	4 5	<ul style="list-style-type: none"> • Elicitation & Collaboration • Requirements Life Cycle Management
✓ 3	Nov 28	6 7	<ul style="list-style-type: none"> • Strategy Analysis • Requirements Analysis & Design Definition
✓ 4	Dec 12	8 9	<ul style="list-style-type: none"> • Solution Evaluation • Underlying Competencies
✓ 5	Jan 24	10 11	<ul style="list-style-type: none"> • Techniques • Perspectives • End-of-Session Game

2018

Session	Date	Chapters	Topics
✓ 6	Feb 27	1 2 3	<ul style="list-style-type: none"> • Introduction • BA Key Concepts • BA Planning & Monitoring
✓ 7	Mar 27	4 5	<ul style="list-style-type: none"> • Elicitation & Collaboration • Requirements Life Cycle Management
✓ 8	Apr 24	6 7	<ul style="list-style-type: none"> • Strategy Analysis • Requirements Analysis & Design Definition
 9	May 22	8 9	<ul style="list-style-type: none"> • Solution Evaluation • Underlying Competencies
10	Jun 26	10 11	<ul style="list-style-type: none"> • Techniques • Perspectives • End-of-Session Game

Agenda

- Introductions (*15 min*)
- *Upcoming Certifications (5 min)*
- Chapter 8 – Solution Evaluation (*20 min*)
- Chapter 9 – Underlying Competencies (*20 min*)
- Pop Quiz (*15 min*)
- *Upcoming Chapter Events*

Introductions

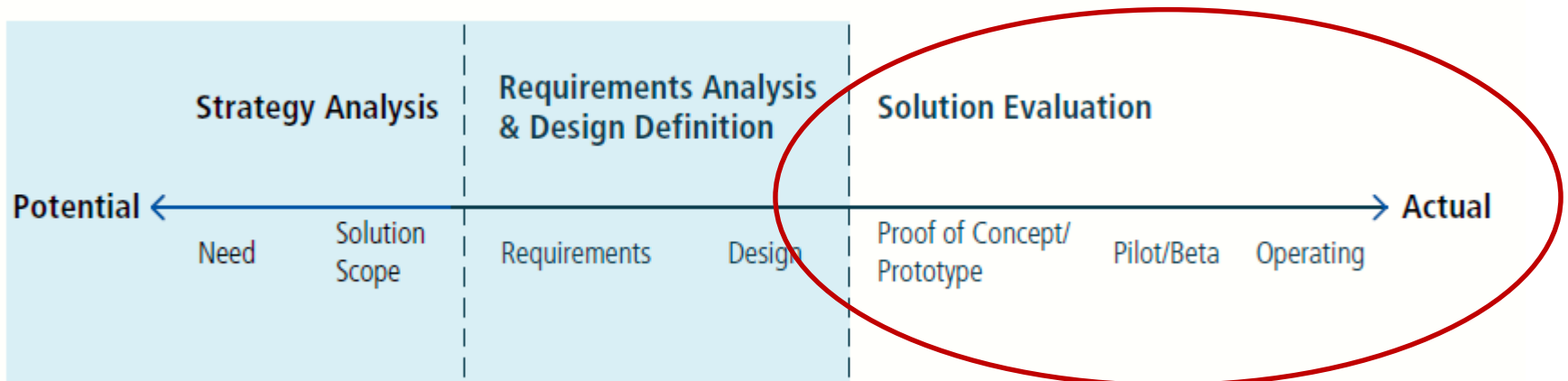
- Name
- Current projects
- Exam preparation

Upcoming Certifications – Late 2018

- Entry Certificate in Business Analysis[™] + Practicum (ECBA[™]+))
- Agile Analysis Certification[™] (IIBA[®] - AAC[™]))

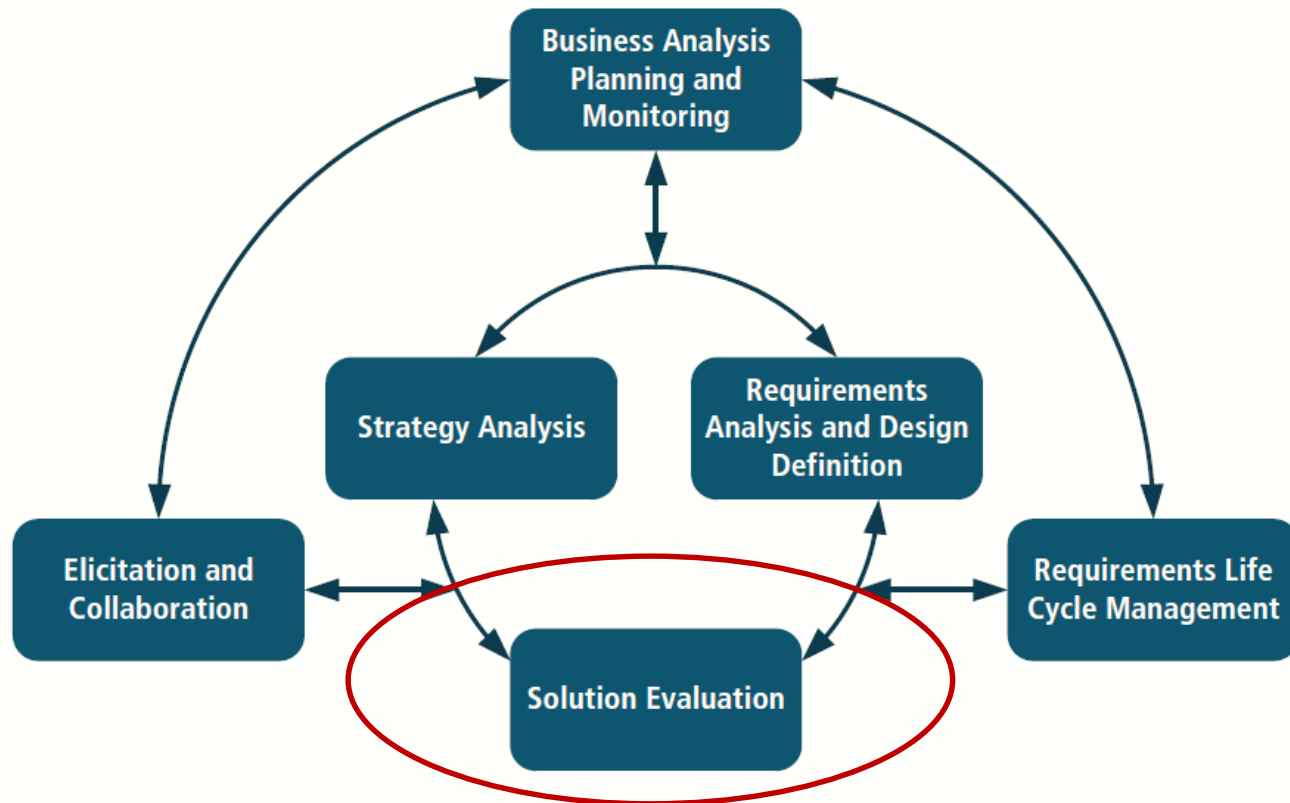
> Chapter 8 – Solution Evaluation

Figure 8.0.1: Business Analysis Value Spectrum



> Chapter 8 – Solution Evaluation

Figure 1.4.1: Relationships Between Knowledge Areas



> **Chapter 8 – Solution Evaluation**

8.1 Measure Solution Performance

8.2 Analyze Performance Measures

8.3 Assess Solution Limitations

8.4 Assess Enterprise Limitations

8.5 Recommend Actions to Increase Solution Value

8.1 Measure Solution Performance

- *Why measure solution performance?*
- *What is the difference between quantitative measures and qualitative measures?*

8.2 Analyze Performance Measures

- Purpose: To provide insights into the performance of a solution
- *What options does the BA have if the measures are not sufficient to help stakeholders determine solution value?*

8.3 Assess Solution Limitations

- *What is the purpose?*
- *Discuss technique: Root Cause Analysis*
 - *What are the four main activities of RCA, according to the BABOK?*
 - *Name two methods used for RCA*

8.4 Assess Enterprise Limitations

- Purpose: To determine how factors external to the solution are restricting value realization
- *Why is enterprise culture assessment important to solution evaluation?*

Figure 8.4.1: Assess Enterprise Limitations Input/Output Diagram

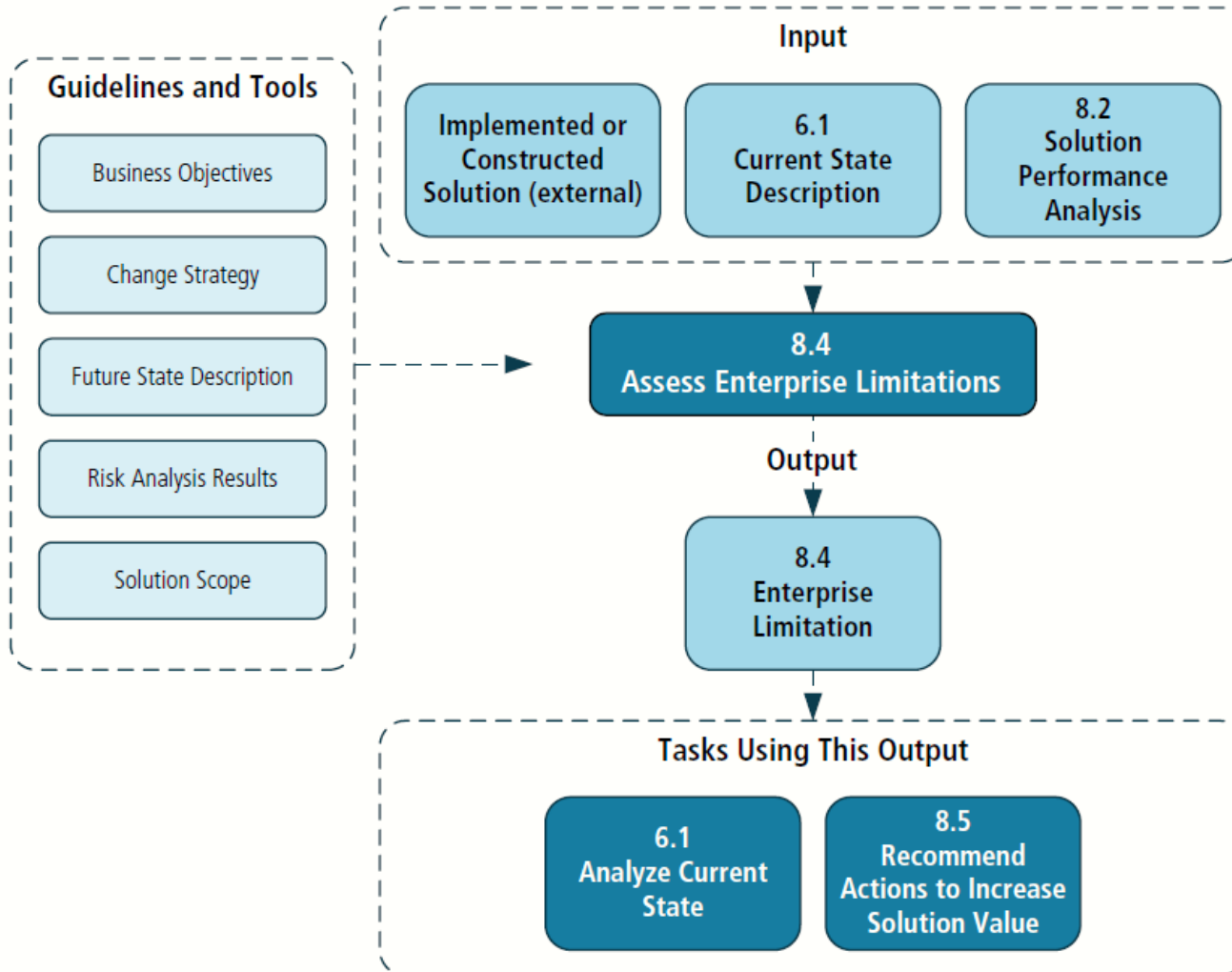
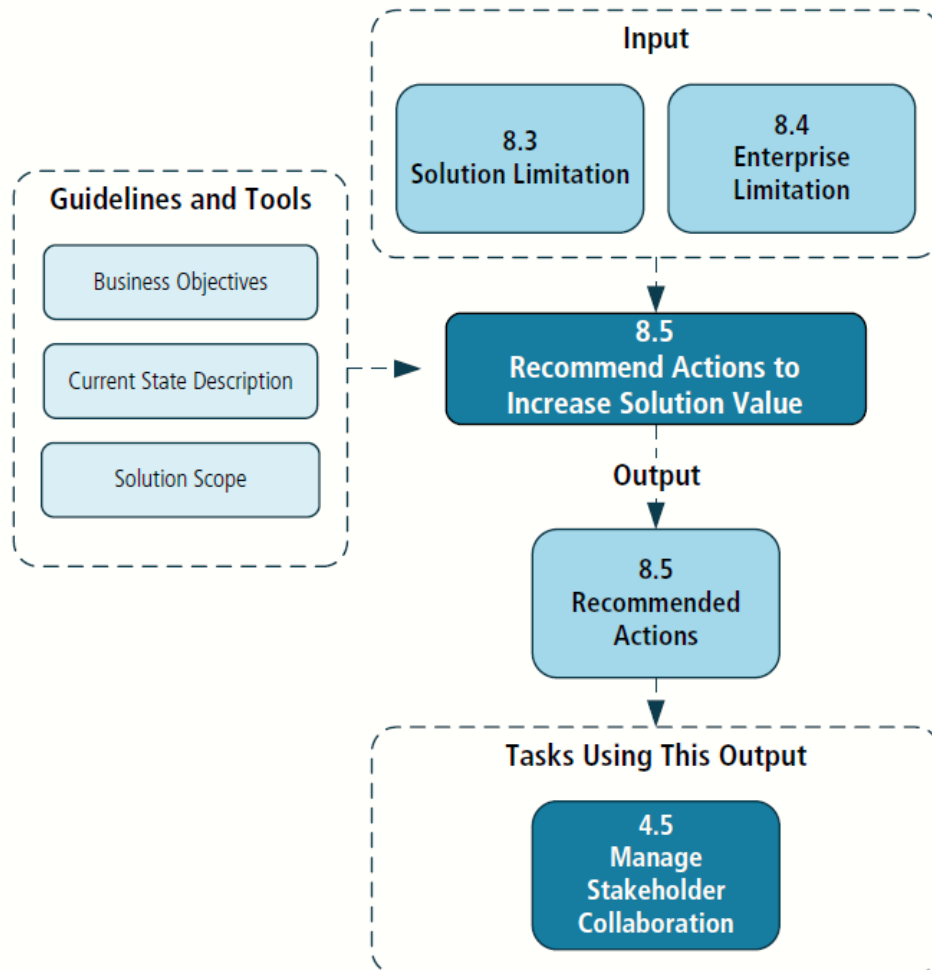


Figure 8.5.1: Recommend Actions to Increase Solution Value Input/Output Diagram

8.5 Recommend Actions to Increase Solution Value



> **Chapter 9 - Underlying Competencies**

- New Competency Model (v4) aligns with BABOK v3
- Go to [iiba.org](http://www.iiba.org) → Careers → Business Analysis Competency Model
(<http://www.iiba.org/Careers/Business-Analysis-Competency-Model.aspx>)

> **Chapter 9 - Underlying Competencies**

9.1 Analytical Thinking and Problem Solving

9.2 Behavioural Characteristics

9.3 Business Knowledge

9.4 Communication Skills

9.5 Interaction Skills

9.6 Tools and Technology

> **Chapter 9 - Underlying Competencies**

Chapter 9 has the following structure:

- Purpose
- Definition
- Effectiveness Measures

9.1 Analytical Thinking and Problem Solving

Core competencies include:

- Creative Thinking
- Decision Making
- Learning
- Problem Solving
- Systems Thinking → *describe*
- Conceptual Thinking
- Visual Thinking

9.2 Behavioural Characteristics

Core competencies include:

- Ethics
- Personal Accountability
- Trustworthiness
- Organization and Time Management
- Adaptability → *why is this an especially important characteristic for a BA?*

9.3 Business Knowledge

Competencies include:

- Business Acumen
- Industry Knowledge
- Organization Knowledge → *why important?*
- Solution Knowledge
- Methodology Knowledge

9.4 Communication Skills

Core competencies include:

- Verbal Communication
- Non-Verbal Communication → **when useful?**
- Written Communication
- Listening

9.5 Interaction Skills

Core competencies include:

- Facilitation
- Leadership and Influencing
- Teamwork
- Negotiation and Conflict Resolution → **when useful?**
- Teaching

9.6 Tools and Technology

Core competencies include:

- Office Productivity Tools and Technology
- Business Analysis Tools and Technology →
examples?
- Communication Tools and Technology



- 10 questions
- open-book
- Make note of or take a photo of your answers if you want to grade yourself

Upcoming Events:

- **(June 2) Skills Workshop: Co-creative Leadership**
 - Saturday, June 2, 2018 - 8:15 am to 4:30 pm
 - Algonquin College Corporate Training Centre 340 Albert Street, 11th Floor
- **(June 19) IIBA Annual General Meeting**
 - Tuesday, June 19th - 5:00 to 7:00 pm
 - Ottawa Police Association, 141 Catherine St, Ottawa
- **(June 26) Final Study Group Session**
 - Tuesday, June 26th - 5:45 to 7:30 pm
 - Chapter 10 – Techniques
 - Chapter 11 – Perspectives
 - **End-of-Session Game (“Cash Cab”)**

- Study group materials are available for download at the Ottawa-Outaouais Chapter website (under Certification → ECBA[™] / CBAP[®] / CCBA[®] Study Groups)
 - <https://ottawa-outaouais.iiba.org/ecbar-cbar-cbapr-study-groups>



Get on the Chapter Mailing List

From the IIBA Ottawa-Outaouais homepage, go to ottawa-outaouais.iiba.org → News → Newsletter Subscription

<https://ottawa-outaouais.iiba.org/newsletter-subscription>



Questions? Contact

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